

The Responsive Factory Canvas

FROM CHANGE TO RECOVERY – UNDERSTAND. RESPOND. IMPROVE.

"It's not about how efficiently you run the plan.
It's about how quickly you can change when the plan changes."
_____ Turn disruption into a stronger operation.

Event / Incident Title		Date of Event	Product / Line	Location / Plant	Prepared by	Date
1 What Changed?	Describe the event or change that triggered a response.					
2 When Did We Know?	When was the first useful signal available? Who noticed it?					
3 When Did We Understand the Impact?	When did we understand the operational and business impact?					
4 When Did We Decide What to Do?	Who made the decision? What options were considered?					
5 When Did the Plan Change?	When was the revised plan created and communicated?					
6 When Did Execution Change?	When did production and supporting functions actually respond?					
7 When Did We Recover?	When did the operation return to a stable condition?					
8 What Did the Delay Cost?	What was the business impact of the elapsed time?					

Key Inferences and Remarks
What does this incident reveal about our responsiveness?

Consider:

- Where did the most time get lost?
- What were the underlying causes?
- What worked well?
- What do we need to improve?
- Are there recurring patterns?

Decisions and Actions
What will we do differently?

#	Action / Improvement	Owner	Target Date	Status
1				
2				
3				
4				
5				

Management Review
Key decisions and follow-up

Management decisions:

Additional support required:

Follow-up review date:

Review and Sign-off	Prepared by	Plant Head / Operations Head	COO / Executive Sponsor
	Name / Signature	Name / Signature	Name / Signature
	Date	Date	Date